Terminal Overview
Spec Sheet: Merchant Facing Screen

7” Touchscreen Display
800(w) x 1280(h) pixels tvdpi

Hybrid EMV/MSR Reader Slot
Volume Control
Charging Pins
Micro USB Port
Speaker
8-Hour Battery
Spec Sheet: Customer Facing Screen

4.3” Touchscreen Display
800(w) x 480(h) pixels tvdpi

Dedicated Secure Processor
Power Button

QR Code Scanner

NFC Antenna (surrounds touch screen)

Thermal Printer
03 Product Demo
Demo

01 The Basics
02 Transactions
03 Settlements
The Basics

Getting started with the The Smart Terminal Smart Terminal
Hardware Setup: Placing your device

The Smart Terminal can be used wherever payments are happening.
It has two screens - the bigger one should face in toward the merchant, and the smaller is directed at customers.
Make sure it’s in a place with strong, private WiFi, or hook up the docking station to an Ethernet cable.
Hardware Setup: Powering your device

Every smart terminal comes with a **power dock**, to keep it fully charged. Simply plug in, then set your device on top. You can secure it to the counter by peeling off the plastic film from the bottom and placing it down carefully. But first make sure it’s faced the correct way.

*To power-on*, just press and hold the power button for about three seconds.

Don’t forget to fully charge your smart terminal to maximize its battery life.
Hardware Setup: Loading receipt paper

Each terminal comes with three rolls of thermal printer paper. To load the roll, make sure to insert it with the paper hanging down, as shown in the image.

The paper roll is 2 1/4" x 16'. You can buy additional rolls from various POS suppliers (example link below).

Need to order more?
Connecting to the Internet

The The Smart Terminal device needs the Internet to make its magic, and is designed to work with both old and new connection types.

**WiFi**
When it powers on for the first time, the device automatically asks you to connect to WiFi. You can manage your WiFi from “Settings” (just swipe down to access). Be sure to connect to a private and password-protected network (WPA or WPA2).

**Ethernet**
There’s an Ethernet port on the back of the power dock. To use it, the The Smart Terminal device must remain in its dock.
Accessing Swipe-down Menu

You can access the The Smart Terminal swipe-down menu by swiping down from the top of the screen. This also serves as the Notification tray where any notifications appear.

Some useful features you can access quickly are:

- Return to home screen
- Open terminal app
- Open register app
- Open help app
- Manage WiFi settings

If you swipe from left to right on the gray bar, there are additional useful features you can access:

- Access device settings
- Battery level
- Take a Bug Report
- Adjust brightness
List of Settings

1. **Business**: Displays business information associated with the terminal.
2. **Store**: Displays store information associated with the terminal.
3. **Payments**: Displays payment settings for the terminal including payment types, tip / receipt management, and saved transaction settings.
4. **Business Users**: Displays users associated with the device and their permissions. Add new terminal users (if logged in as an owner).
5. **Certifications**: Displays of The Smart Terminal FCC certification.
6. **Software Updates**: Manage the daily software maintenance window for software or firmware updates. Check if any updates are available for download.
7. **Accessories**: Display and management of connected accessories.
8. **About**: Terminal information including OS version, store device ID, device serial number, terminal name, firmware version, etc.
"The "Help" icon is a handy application accessible from your home screen. Within you’ll find key resources to get the answers you need, including:

1. Tutorial Videos
2. Contact info for support
3. Guides/FAQs
4. A Feedback Forum for suggestions
5. Diagnostics for helping you troubleshoot
04 The Smart Terminal HQ for your Customers

A portal for managing your business - The Smart Terminal.net
The Smart Terminal HQ: About

The Smart Terminal HQ (The Smart Terminal.net) is a web portal that allows you to:

1. View sales and transactions
2. Add additional web or terminal users
3. Generate reports
4. View / set Business Setting
5. Upload custom background images for the The Smart Terminal terminal
6. Set up Product Catalog for Register App

Every new customer is sent a web invitation email prompting them to set-up an account in The Smart Terminal HQ. Simply click on the link to create a password.
The Smart Terminal HQ: Dashboard

Dashboard allows you to understand the business, including unique visitors, sales, and transactions. On the light blue bar, they can also select the desired time range to get the full picture.